

Supplemental Support Service



DHS has authorized the use of supplemental supports by OBH and CES Waiver providers. The supplemental support service helps improve or enable the continuance of community living. Supplemental support service will be utilized as unforeseen problems arise that could cause disruptions in the beneficiary's services, placement or place him/her at risk of institutionalization.

Arkansas Total Care plans to utilize these supplemental services effective March 23, 2020 through April 30, 2020. We will evaluate the need for an extension if applicable. The following services may be utilized by all ARTC PASSE members, as follows:

- **T2020 Modifier U1** – Telephonic service. This service should be used to check on members to ensure their health, safety, medical and BH needs are being met. This can be billed in 15 minute units and is limited to 6 units of service per week (1 ½ hours). The rate for this service is \$7.55. No PA requirement.
- **T2020 Modifier UB** – Face to Face Service. This service should be used when the member needs to have a face to face interaction to check on health and safety or to deliver supplies (food, medicine, groceries etc.). This can be billed in 15 minute units and is limited to 12 units of service per week (3 hours). The rate for this service is \$15.10. No PA requirement.