



Arkansas Total Care Claims Payment Tool

FOR CLEAN
CLAIMS ONLY

* Must be received in-house by 5:00 p.m. | **Must be payable by 5:00 a.m. on the previous day

| *Received Day | **Pay Day | Turnaround Time | Example Received Date | Example Paid Date |
|---------------|---------------------|------------------|-----------------------|-------------------|
| Sunday | Following Friday | 5 day turnaround | 3/24/2019 | 3/29/2019 |
| Monday | Following Friday | 4 day turnaround | 3/25/2019 | 3/29/2019 |
| Tuesday | Following Tuesday | 7 day turnaround | 3/26/2019 | 4/2/2019 |
| Wednesday | Following Tuesday | 6 day turnaround | 3/27/2019 | 4/2/2019 |
| Thursday | Following Tuesday | 5 day turnaround | 3/28/2019 | 4/2/2019 |
| Friday | Following Tuesday | 4 day turnaround | 3/29/2019 | 4/2/2019 |
| Saturday | Following Wednesday | 4 day turnaround | 3/30/2019 | 4/3/2019 |