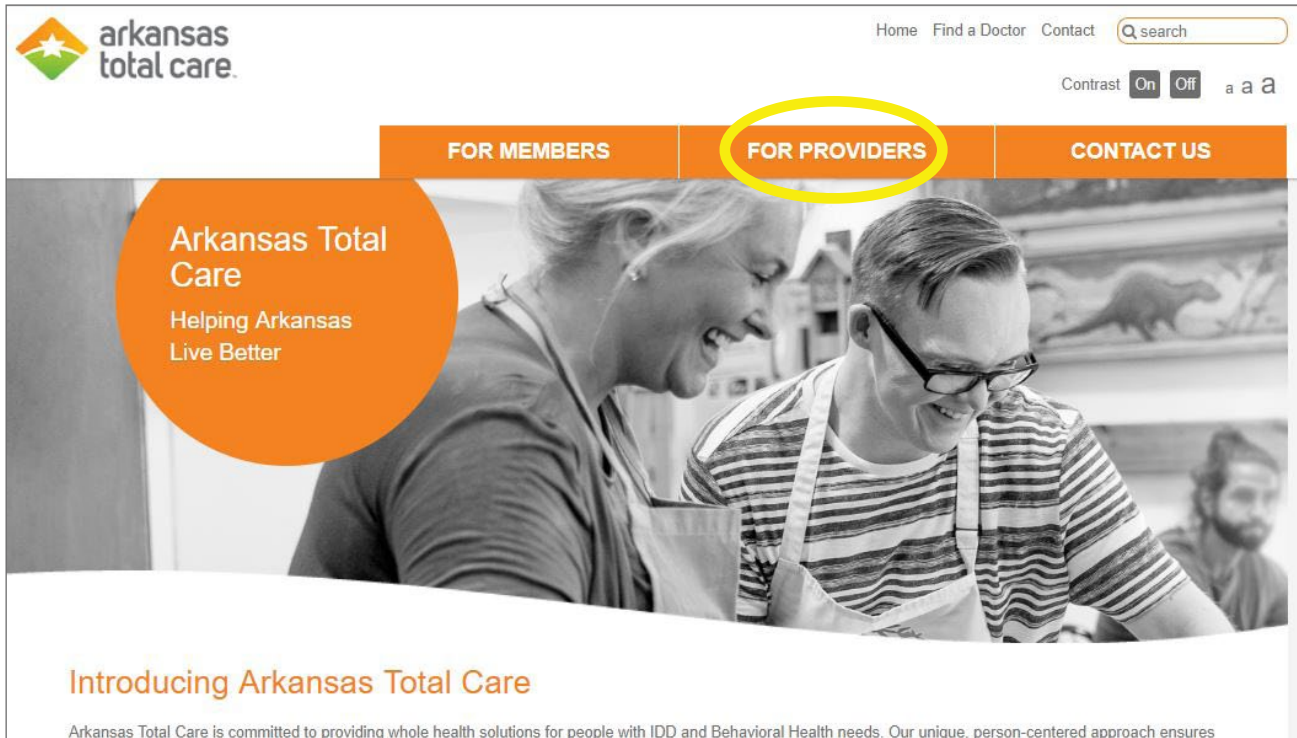# Secure Provider Portal
HOW TO CHECK ELIGIBILITY

Follow the steps below to check member eligibility.
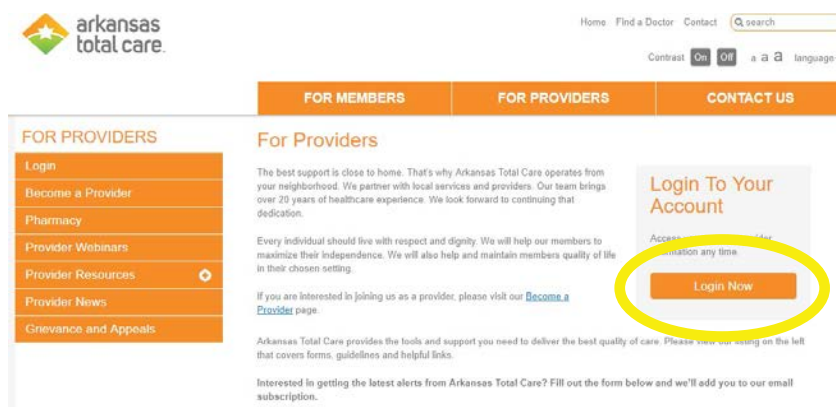
1 **STEP 1: Visit the Arkansas Total Care Home Page**

Click on 'For Providers' on the home page.

2 **STEP 2: Click 'Login Now'**

3 **STEP 3: Sign into your Secure Provider Portal**

Method 1:

The quickest way to check eligibility is through the "Quick Eligibility Check" tool available on the welcome page.

- Enter the member's Arkansas Total Care ID (starts with a 'U'), Medicaid ID, or Last name.
- Enter the member's Date of Birth. Format the date: "MM/DD/YYYY".
- Click "Check Eligibility".

The following screen will confirm if the member was found and their eligibility status.
Click on the member's name for more information.

Continued...

You'll see that additional demographic information will appear as well as a summary of the member's eligibility history.

Method 2

Click on the "Eligibility" tab located on the top of the screen.
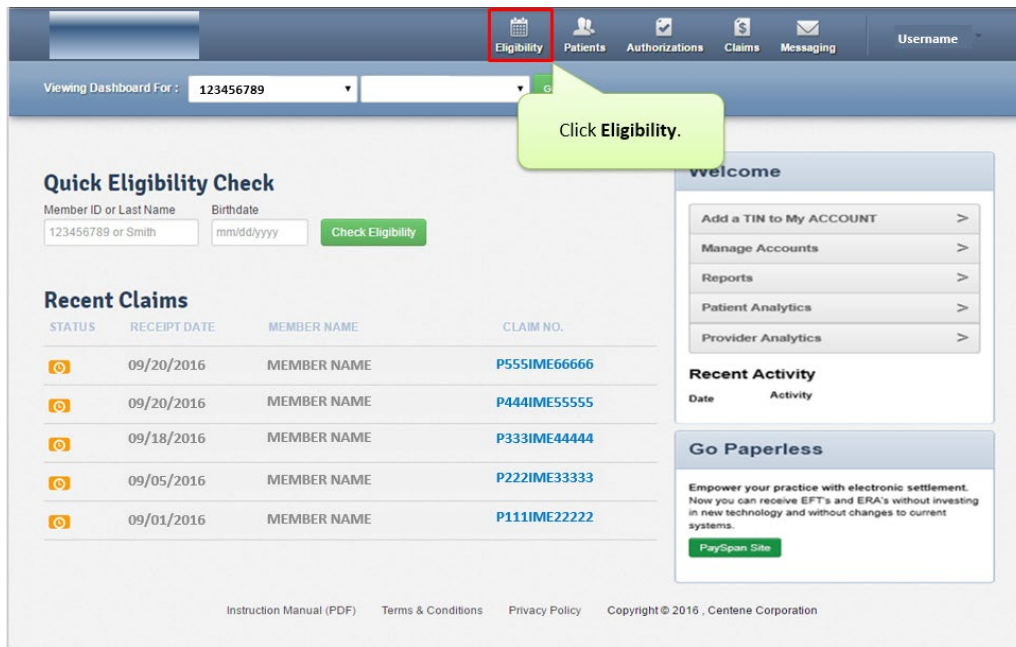
- Enter the member's Arkansas Total Care ID (starts with a 'U'), Medicaid ID, or Last name.
- Enter the member's Date of Birth. Format the date: "MM/DD/YYYY".
- Click "Check Eligibility".
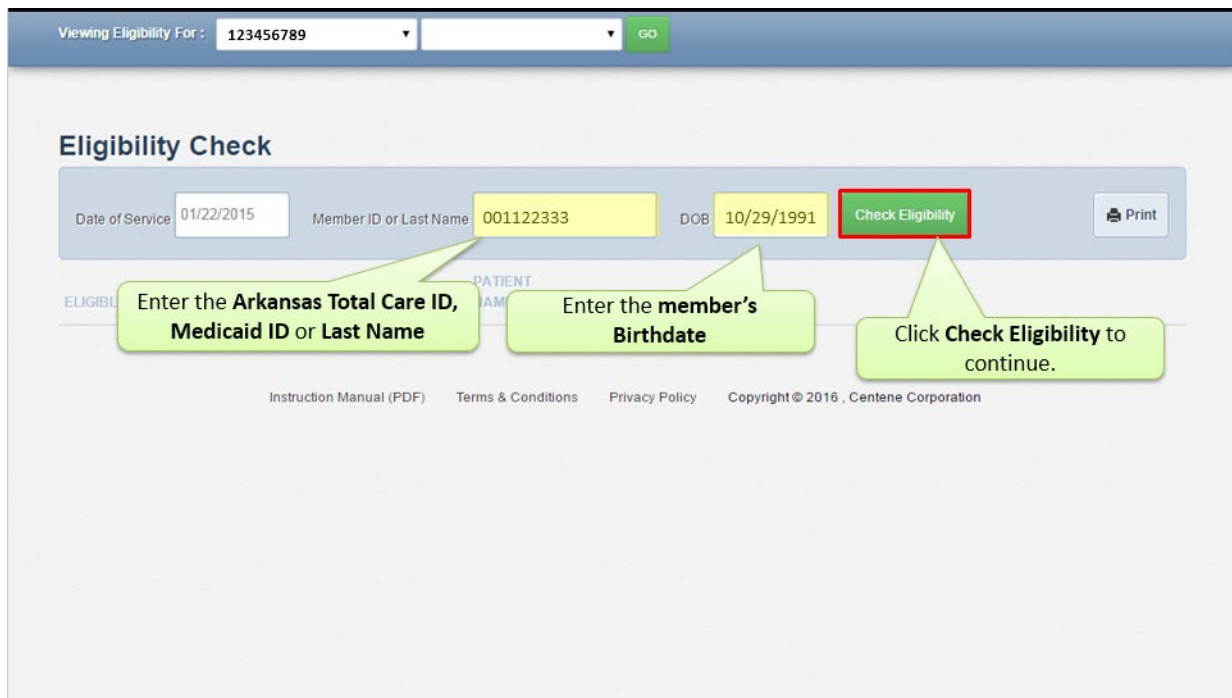
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The following screen will confirm if the member was found and their eligibility status.
Click on the member's name for more information.