Supportive Living Provider Level 2 & Level 5 Rate Request Form



1	Does the member have complex medical/health conditions? ☐ Yes ☐ No If yes, provide details, including supporting documentation, as well as an overview of how the condition(s) impact(s) the provision of supportive living services.
2	Does the member have complex behavioral health needs? ☐ Yes ☐ No If yes, provide details, including a positive behavior support plan and all other supporting documentation, as well as an overview of how the condition(s) impact(s) the provision of supportive living services.
3	Does the member have complex intellectual or developmental disability (IDD) needs? ☐ Yes ☐ No If yes, provide details, including supporting documentation, as well as an overview of how condition(s) impact(s) the provision of supportive living services.
4	What specialized training/license/certification do the member's direct support staff need to best support the member's needs and why?
5	What is the plan and timeline that the member's direct support staff will receive the training/license/certification noted in question 4?
6	What are the hours and schedule(s) that these specially trained direct support staff will be working with the member?
7	Are there any additional aspects of the plan to best support the member that support the justification for a Level 2 or Level 5 rate? \square Yes \square No
8	If requesting Level 5, what is the estimated cost and supporting justification for this rate? Include details such as training cost, training frequency, hourly rate for staff, benefits cost, overhead, etc.

^{*}The number of units approved will be determined through Arkansas Total Care's utilization management process while the rate determination will be determined in conjunction with Arkansas Total Care's contracting team. Rate determination will be based on the type of additional supports needed to best support the member and might incorporate blended rates. Determination that a Level 5 rate is appropriate does not authorize the number of units or rate approved.